



## AI Docs Can Gaslight Users

Hey, just sharing something we've seen a lot lately.

Teams roll out AI documentation tools expecting self-writing docs, but the output is completely off, despite the polished presentation.

AI fills gaps with whatever it can find, missing the stuff users actually care about, and giving answers that *sound* right but don't provide helpful product assistance. In a way, it can be worse than having no docs at all.

[We wrote a short piece about this](#) — not blaming the tools, just pointing out how AI-only documentation is silently killing off users.

[Read the article](#)

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